

THOMSON REUTERS EIKON

PC REQUIREMENTS THOMSON REUTERS EIKON 4.0



CHAPTER 1 PC REQUIREMENTS

	RECOMMENDED REQUIREMENTS	MINIMUM REQUIREMENTS
	Specification guidelines for all users, but notably for new users. FXT users should consider these recommendations as a Minimum (FXT Supported Environments)	For basic usage on computers dedicated to Thomson Reuters Eikon
Processor	Intel 4 th Generation Core i7	Intel Core 2 Duo, 2.4GHz or higher
Physical Memory	8 GB RAM (12GB Preferred)	4 GB RAM or higher
Disk Space	5GB free disk space	1.6GB free disk space or higher
Video card	PCI Express (PCIe) card with minimum of 256MB memory per port. DirectX 11.x. compatible	PCI Express (PCIe) card with minimum of 128MB memory per port. DirectX 9.x. compatible
Color Depth	32-bit	16-bit
Temporary Internet Files size	250 MB or higher	250 MB
Operating System	Microsoft Windows 7 64-bit for, Service Pack 1 ⁽¹⁾ - Home Premium, Professional, Enterprise, Ultimate Microsoft Windows 8 64-bit ⁽¹⁾ - Basic, Pro, Enterprise Microsoft Windows 8.1 64-bit, Update 1 ⁽¹⁾ - Basic, Pro, Enterprise Microsoft Windows 10 64-bit ⁽²⁾ - Home, Professional, Enterprise ⁽¹⁾ 64-bit Operating System is recommended, although 32-bit is still supported. ⁽²⁾ Windows 10 is supported from Eikon 4.0.32 onwards. ⁽²⁾ Windows 10 Preview versions are not supported ⁽²⁾ Windows 10 support covers Office 2013 or above.	

These are the requirements for Thomson Reuters Eikon. You must also consider all requirements of any other applications that you plan to run alongside Thomson Reuters Eikon.



CHAPTER 2 REQUIRED & SUPPORTED SOFTWARE

SOFTWARE	SUPPORTED VERSIONS
Microsoft Office	<p>32-bit only:</p> <ul style="list-style-type: none"> • Microsoft Office 2007 Service Pack 3 - Professional Plus • Microsoft Office 2010 + KB2405840 Service Pack 1, 2 - Professional Plus <p>32-bit and 64-bit :</p> <ul style="list-style-type: none"> • Microsoft Office 2010 Service Pack 1, 2 - Professional Plus • Microsoft Office 2013 Service Pack 1 - Professional Plus • Microsoft Office 365 with Office 2013 – ProPlus and Enterprise E3 • Microsoft Office 2016 ⁽¹⁾ - Professional Plus • Microsoft Office 365 with Office 2016 ⁽¹⁾ – ProPlus and Enterprise E3 <p><i>Please note for 64-bit Office versions:</i></p> <ul style="list-style-type: none"> • Features not supported in Eikon - Microsoft Office: Metastock Charts, RCalc, RHistory VBA API and RTX. • You must install VBA 32-bit version provided by Thomson Reuters. <p>⁽¹⁾ We intend to initiate the Microsoft Office 2016 support with Eikon 4.0.33. Please refer to PCN 7872 for the latest update.</p>
Visual Basic for Applications (32-bit)	Versions 6.4, 6.5, 7.0, 7.1
MSI Installer	Version 5.0
Microsoft XML 3.0	Version 3.0 SP1 or higher
Microsoft XML 6.0	Version 6.0 or higher
Internet Explorer	<p>Versions 8 ⁽¹⁾, 9 ⁽²⁾, 10, 11</p> <p><i>Note: Internet Explorer 11 is recommended.</i></p> <p>⁽¹⁾ The Adobe SVG Viewer plug-in is recommended for fully interactive Datastream Charting features if using IE 8</p> <p>⁽²⁾ IE 9 or above is recommended for fully interactive Datastream Charting features</p>
Microsoft .Net Framework	<ul style="list-style-type: none"> • Microsoft .Net Framework Client Profile 4 (Minimum) • Microsoft .Net Framework 4 or higher (Recommended)
Adobe	Acrobat Reader 7.0 or higher

For optimal performance and assistance, Thomson Reuters Eikon must be installed on computers that meet the system requirements. To ensure your computer meets the prerequisites, please run [System and Network Test](#) prior to installation.

Additional desktop and infrastructure settings are explained in the [Thomson Reuters Eikon Networking Guide](#).



CHAPTER 3 PC REQUIREMENTS FOR WEB ACCESS TO EIKON

OPERATING SYSTEM

Windows 7 or Windows 8.0 and 8.1

- Home Premium, Professional, Enterprise, Ultimate , Service Pack 1 or higher, 32-bit & 64-bit versions

MAC

- OS X 10.7 A.K.A Lion or above

MINIMUM REQUIREMENTS - HARDWARE AND SOFTWARE

- Processor: 2GHz (Required: 1.5 GHz)
- RAM: 4GB
- Required: 1024x768, 1280x1024 *is recommended.*
- Browser: Google Chrome (latest 5 versions) , Safari 7 or above, Internet Explorer 10 or above

Note: Internet Explorer is supported on BETA version only.

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